

# PRESS RELEASE

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## Insurers will not penalize Operation Red Nose volunteers and clients

Montreal, December 13, 2012 – Insurance Bureau of Canada (IBC) and Groupement des assureurs automobiles (GAA) have invited their members to ‘pardon’ policyholders who are Operation Red Nose volunteers or clients if they have an accident during the *Safe Ride Home* service. Nearly 60 companies, representing 87% of the auto insurance market in Quebec, signed the agreement proposed by IBC.

This initiative makes it easier to recruit volunteers and promote the service to drivers. It was created to ease the concerns expressed by the Executive of Operation Red Nose about the consequences of a car accident on the claims files of their volunteers and the clients they service.

When a policyholder, who is an Operation Red Nose volunteer or client, is involved in a car accident that causes material damage to his or her car, the insurer undertakes not to take this accident into account in the policyholder’s claims file.

“The objective, obviously, is to not have a person who volunteers or who wisely decides to call Operation Red Nose ‘penalized’ by a loss in his file in the Fichier central des sinistres automobile (FCSA),” explained Line Crevier, Supervisor, Technical Affairs, at IBC and GAA.

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