

**FOR IMMEDIATE RELEASE**

## **Groupement des assureurs automobiles: Working toward fewer accidents and faster claims**

[Montréal, November 14, 2023] — Winter is just around the corner, and with it come more treacherous road conditions. As that often leads to a sharp increase in collisions, Groupement des assureurs automobiles (GAA) is urging caution and reminding drivers that we're here to help streamline the claims process.

“When losses or accidents occur, any associated claims are entered into the *Fichier central des sinistres automobiles*, the database insurers use to set their customers' premiums,” said Dave Cavallaro, Director, Automobile Appraisal, and Insurance Plans. “That means our accidents follow us around and can have longer-term implications.”

At GAA we believe that a few simple steps, such as slowing down, keeping a longer braking distance in bad weather and staying focused behind the wheel, can go a long way in preventing motorists and other road users from becoming just another accident statistic.

GAA would also like to remind drivers that we provide a range of resources and information to support them in the event of a loss. The [Auto claims settlement](#) tool, for instance, is an intuitive interactive guide that helps motorists navigate the settlement process by outlining possible scenarios and providing answers to many frequently asked questions.

“If you're involved in an accident, it's always a good idea to have a joint report on hand,” added Cavallaro. “GAA has now introduced a [streamlined version](#) of the joint report that can be completed online, allowing users to enter all the information and even upload photos of the damage directly through the interface. That makes reporting an accident and getting your claim in a whole lot easier. Once completed, the form is simultaneously sent to the email addresses of both parties involved.”

GAA noted that Quebec recorded 325,099 collision claims in 2022 alone. At the same time, our internal statistics show that the average collision cost spiked 68% over the past five years, going from \$4,177 in 2018 to \$7,024 in 2022.



The Insurance Information Centre is available to assist consumers Monday to Friday, from 8:30 a.m. to 4:30 p.m. To reach the Centre, call 514-288-4321 or 1-877-288-4321 (outside Montréal).

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**About Groupement des assureurs automobiles**

The mission of Groupement des assureurs automobiles (GAA) is to guarantee access to automobile insurance and to streamline the settlement of claims. For more information: [gaa.qc.ca](http://gaa.qc.ca)

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